



24th February 2017

TO WHOM IT MAY CONCERN

Dear Sir,

DUNHAM-BUSH EXCLUSIVE DISTRIBUTOR – HVAC/R INTERNATIONAL INC.

Reference is to the above matter.

We, **Dunham-Bush Industries Sdn. Bhd.** who are an established and reputable manufacturer of “Dunham-Bush Air-Conditioning Products” having office and factory at Lot 5755-6, Kidamai Industrial Park, Bukit Angkat, 43000 Kajang, Selangor Darul Ehsan, Malaysia hereby confirm **HVAC/R International Inc.** (Address: 2125 NW 86th Avenue Doral, Florida 33122, United States of America) as our exclusive distributor for all Dunham-Bush Air-Conditioning Products including its accessories, consumables and spare parts for the following countries:-

1. Countries within the North America Continent
2. Countries within the Central America Region
3. Caribbean Countries
4. Countries within the South America Continent – Colombia, Ecuador & Peru Only

We hereby extend our full support in all technical matters and warranty according to Dunham-Bush’s standard warranty policy and procedure for the products offered by the above distributor against your invitation to bid. Other terms and conditions shall be in accordance to the master distributorship agreement dated **1st January 2017**. Thank you.

Yours faithfully

DUNHAM-BUSH INDUSTRIES SDN. BHD.

AZMAN ABDULLAH
SENIOR MANAGER - MARKETING

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